

Bromley Well Take Home and Settle Service is a free service available via NHS professional referral.

How can we help?

The service provides a friendly assistant to drive patients home from hospital and to ensure they are:

- Safely and comfortably settled into their own home
- Provided with reassurance and maybe a hot drink
- Ensure they have collected prescriptions
- Ensure they have basic food provisions
- Offered information about services and help available to older people.

Please note: we are unable to support people who may be displaying challenging behaviour or who are in need of personal care unless separate provision is in place by care managers.

To use the service:

Available by NHS professional referral only, 9am–9.30pm Monday to Friday and Public Holidays, and 9am–5pm Saturday and Sunday. Please use the **Bromley Well referral form** available in your department.

 @bromleywell

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Delivered by:



Funded by:



Open to people aged 50 and over

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Who can use the service?

Our Take Home and Settle Service is for people being **discharged** from hospital wards, Clinical Decision Unit, Emergency Department or Urgent Care at Princess Royal University Hospital and the Frailty Unit at Orpington Hospital.

If you need this service please ask your nurse / ward matron / occupational therapist or social worker.

Patient eligibility:

- aged 50 years and over
- live in the London Borough of Bromley
- have no-one to assist them at the time of discharge
- medically fit for discharge
- able to walk independently (support of arm if required)
- capable of being left safely at home on their own
- must be able to travel safely in a car with a seat belt.

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South East London